



MEMO TO: PHARMACISTS
DATE: NOVEMBER 23, 2021
SUBJECT: TOWN CODE NUMBER FOR GENERAL ASSISTANCE

Change Healthcare and the State of Maine General Assistance Program would like to remind providers of the proper submission of General Assistance (GA) vouchers through the Pharmacy Point of Sale (POS) system. In review of recent claims and discussions with providers, towns are not receiving all of their GA pharmacy claims.

Each town has been designated a three-digit; alpha/numeric code designated for that town. The Pharmacy must include the unique TOWN code, which should be found on the voucher, when adjudicating the claim to Change Healthcare. This ensures each voucher is properly identified and submitted to the appropriate town for reimbursement. If it is not on the voucher either refer to the town list stated at the below link or contact the town office that issued the GA voucher. A link to the General Assistance Town Code list can be found in the General Pharmacy information section of the www.mainearepdl.org website

The town code is required on all General Assistance pharmacy claims and needs to be entered into the Group ID Field 301-C1.

BIN: 005526

PCN: MEPOPGA

GROUP ID (301-C1): Associated Town Code for Voucher

If you have any questions, please call Change Healthcare Pharmacy Helpdesk at 1-888-420-9711

Thank you for your help in this matter,

Michael Ouellette, R.Ph.
Director of Provider Services
Change Healthcare