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Effective April 14, 2021, all Pharmacy providers will be required to submit the National Provider Identifier (NPI) of the ordering, prescribing, or referring provider for all prescription claims to allow adjudication of and reimbursement for the service. The current process of utilizing the prescribers DEA for the submission of the claim will be discontinued. It is recommended that stores confirm the ability to process with providers NPI before the planned change-over date. Please refer to www.mainearepd.org under PAYER SHEETS for updated billing information and requirements.

Due to implementing this change, the Point of Sale (POS) will be unavailable for approximately 2 hours during the conversion, **starting at 8:30 PM EST on April 13, 2021**.

Note: The Pharmacy's NPI may still be utilized when a pharmacist dispenses NRT (Nicotine Replacement Therapy) or Naloxone.

Effective April 1, 2021, all prescribing providers must either be enrolled as a MaineCare provider or, where applicable, be added as a Non-Billing, Ordering, Prescribing and Referring (NOPR) provider under their organization's MaineCare provider enrollment to prevent disruption of pharmacy services for MaineCare members. Providers who need assistance or have any questions about enrolling, can contact Provider Enrollment at 1-866-690-5585, Option 2.

MaineCare will support this transition with a "soft edit" period. During the months of April and May 2021, Change Healthcare (MaineCare's Pharmacy Benefits Administrator) will send a reminder about this requirement to pharmacies that submit claims from any ordering, prescribing, or referring prescriber who is not enrolled with MaineCare.

For questions, please contact the Change Healthcare Pharmacy Help Desk at 1-888-420-9711. MaineCare providers can also send inquiries via email to PBA_helpdesk@changehealthcare.com. Thank you for your continued support of MaineCare's publicly funded pharmacy benefits programs.

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