

## Memorandum

To: Maine Pharmacy Providers  
 From: Change Healthcare  
 Date: 06/08/2018  
 Subject: POS System Outage & New POS Payer Sheets

On 7/01/2018, the Maine Department of Health and Human Services (DHHS) will transition to a new Point of Sale (POS) Pharmacy system that DHHS has built in collaboration with Change Healthcare. This new POS will feature several enhancements that are specified on the attached Payer Sheet, including the new Coordination of Benefits segment. Please review this material to ensure your system configurations will meet the new POS requirements on 07/01/2018.

As part of this transition, the Maine Pharmacy POS system will be unavailable starting at 8:00 PM EST Friday, June 29<sup>th</sup> through 12:01 AM EST Monday, July 2<sup>nd</sup>. Pharmacy claims will not be adjudicated during this time.

This notice is being sent in advance to allow time for providers to process prescriptions and refills needed by Maine Medicaid participants prior to the scheduled downtime to avoid any potential interruptions of care.

Maine Medicaid pharmacy transactions will be processed using the following BINs/PCNs:

Bank ID No (BIN)	Plan Name	Proc. Control No (PCN)
008316	ADAP (DHS)	ADAP
	Tobacco	TOBACCO
	MEPOPTB	MEPOPTB
005526	MAINERX	MEPOP
	MEDEL	MEPOP
	MEPOP	MEPOP
	MEPARTD	MEPARTD
	MEPOPGA	MEPOPGA

During this cutover, Pharmacy Providers will receive the following error message if they are submitting claims during the blackout period: NCPDP Reject 98: Connection To Payer Is Down. An additional custom message will be included: "Maine Medicaid is currently not accepting pharmacy claims submissions".

We encourage all providers to go to the following website to view changes to the new payer sheet: [http://www.mainearepdl.org/payer\\_sheets\\_system\\_info](http://www.mainearepdl.org/payer_sheets_system_info)

Changes to the payer sheet for data submission will be effective on July 1<sup>st</sup>, 2018. Guidance for all the POS changes are included within the payer sheet.

If you have any questions regarding this issue, please call the Maine Pharmacy Provider Help Desk at 1-888-420-9711.