

MEMO

TO: Pharmacy Providers
FROM: Change Healthcare
SUBJECT: DEA Validation Implementation and Clarification
DATE: February 16, 2017

Effective on January 9, 2017, MaineCare began to validate DEA numbers submitted on pharmacy claims. The implementation was to eliminate the use of “Dummy” DEA numbers and to ensure that all prescriptions are submitted with a valid DEA number.

Change Healthcare (CHC) validates claims against a monthly validation file. When a pharmacy receives the following rejection “Prescriber is not covered - Prescriber not currently active.” Please contact CHC at 1-888-420-9711 or have the prescriber contact CHC by fax (1-800-408-1088) or email PBA_helpdesk@changehealthcare.com.

For after hours and weekend emergencies, please follow the normal after hour procedures by contacting CHC.

Once the DEA information is corrected against the NTIS validation file pharmacies will be contacted to reprocess the claim.

If you have any questions, please contact the CHC helpdesk at 1-888-420-9711.