



PO Box 1090, Augusta, Maine 04332-1090

(207)622-7153 or (800)832-9672

TO: Maine Medicaid Pharmacies
DATE: March 28, 2014
SUBJECT: Update - Maine Medicaid- NCPDP vD.Ø Changes for Medicaid COB claims

Dear Pharmacy Provider:

Effective 3/27/2014, MaineCare changed how it accepts COB pharmacy claims from Copay Only billing or "patient financial responsibility" to the full Government Standard COB Option 3, which also requires the submission of "other payer amounts" to be submitted. This change did not affect Part D billing, or those claims submitted to PCN: MEPARTD. This change will **only** affect claims billed under the **PCN: MEPOP**.

MaineCare Pharmacy Claims

Bin: **005526** PCN: **MEPOP**

Dates of Service 03/27/2014 or greater will use COB Option 3 Government Billing, using Other Coverage Code = 2, 4

Dates of Service prior to 03/27/2014 will use COB Option 2, also known as copay only billing, using Other Coverage Code = 8, 3

MaineCare Part D Pharmacy Claims

Bin: **005526** PCN: **MEPARTD**

No Change, continue processing under COB Option 2, using Other Coverage Code = 3, 8

We have been monitoring claim submissions since this change went live and have identified particular scenarios resulting in rejections. Below you will find a list of rejection messages and the action you may take for resolution during resubmission.

Quick Reference regarding Coordination of Benefits billing and the associated codes used.

Notes: Other Coverage Codes

1 = No other coverage

2 = Other coverage exists, payment collected

3 = Other coverage billed, claim not covered

4 = Other coverage exists, payment not collected

8 = Claim is billing for patient financial responsibility only

Reject/Resolution-

MEPOP:

535 Other Coverage Code Value Not Supported “Code 8 is invalid for COB Option 3”

Claims with date of service equal to or greater than 03/27/14 are following COB Option 3. If primary is sending a payment then resubmit claim with other coverage code 2. If primary is accepting the claim but not making a payment then resubmit with other coverage code 4.

6E M/I Other Payer Reject Code “Other Payer Reject Codes is a required field for all other payers on OCC 3”

Claims submitted with Other Coverage Code 3 must contain at least one valid primary payer NCPDP reject code. Please resubmit with applicable reject codes from primary / previous payer in Other Payer Reject Code (472-6E)

6C M/I Other Payer ID Qualifier “Qualifiers and IDs are required fields for COB”

When submitting claims with COB segment the Other Payer ID Qualifiers and ID are required. Please resubmit with applicable Other Payer ID qualifier (339-6C) and Other Payer ID (340-7C)

DV M/I Other Payer Amount Paid “Must submit other payer amount paid with OCC 2”

Claims submitted with Other Coverage Code 2 must have OPAP amount greater than zero. Please resubmit with an amount in Other Payer Amount Paid (431-DV) from primary / previous payer.

DV M/I Other Payer Amount Paid “431-DV: Negative number not allowed”

Claims submitted with Other Coverage Code 2 must have OPAP amount greater than zero, negative number not allowed. Please resubmit with an amount in Other Payer Amount Paid (431-DV) from primary / previous payer.

DV M/I Other Payer Amount Paid “Amount must be zero”

Claims submitted with Other Coverage Code 3 do not require OPAP or OPPRA qualifiers or amounts, if you are sending a qualifier 07 the amount must be zero. Please resubmit with zero amounts in Other Payer Amount Paid (431-DV) or remove OPAP qualifier and amount.

PartD:

535 Other Coverage Code Value Not Supported “Code 2 is invalid for COB Option 2”

Claims with date of service prior to 03/27/14 are following COB Option 2 which supports the following Other Coverage Codes 3, 8. Please resubmit claim with Other Coverage Code 8 in Other coverage code (308-C8)

Updated NCPDP D.0 payer sheets and implementation information will be posted at: <http://www.ghsinc.com/payer-sheets> and http://www.mainearepdl.org/payer_sheets_system_info

If you have any questions please contact the Helpdesk at GHS at 1-888-420-9711

Michael Ouellette R.Ph
Director of Provider Services
Goold Health Systems