

Janet T. Mills
Governor

Jeanne M. Lambrew, Ph.D.
Commissioner



Maine Department of Health and Human Services
Office of MaineCare Services - Pharmacy Unit
11 State House Station
Augusta, Maine 04333-0011
Toll Free: (866) 796-2463; TTY: Dial 711 (Maine Relay)
Fax: (207) 287-8601

To: MaineCare Providers
From: Anne-Marie Toderico, PharmD
Director of Pharmacy
Date: May 23, 2022
Re: MaineCare Provider Enrollment

Effective June 1, 2022, MaineCare will require all prescribing providers to be enrolled as an Individual MaineCare provider, a Non-Billing, Ordering, Prescribing and Referring (NOPR) provider or a Rendering Provider under their organization's MaineCare provider enrollment. Providers who need assistance or have questions about enrolling, can contact Provider Enrollment at 1-866-690-5585, Option 2.

MaineCare will support this transition with a "soft edit" period. During the months of June, July and August 2022, Change Healthcare, MaineCare's Pharmacy Benefits Administrator, will send reminders about this requirement to pharmacies that submit claims from ordering, prescribing, or referring prescriber who are not enrolled with MaineCare. The Department will also contact actively prescribing providers who are not yet enrolled with MaineCare.

After September 6, 2022, MaineCare will deny pharmacy claims from nonenrolled prescribers.

For questions, please contact the Change Healthcare Pharmacy Help Desk at 1-888-420-9711. MaineCare providers can also send inquiries via email to PBA_helpdesk@changehealthcare.com. Thank you for your continued support of MaineCare's publicly funded pharmacy benefits programs.